

STORMWATER HOTLINE

Stormwater runoff is from rain and snowmelt that flows over land or impervious surfaces (paved streets, parking lots, building rooftops) and does not soak into the ground. The runoff picks up pollutants such as trash, chemicals, oils, and dirt/sediment that will harm our rivers, streams, and lakes. If these storm sewer drainage systems are also not clean and working properly, it can cause localized flooding.



If you see a storm drain not working correctly, see a grate covered/blocked, or see something entering a storm drain that shouldn't be (oil, mud, or chemicals), let us know and photos always help. Please, call City Hall at (304) 755-0705, email MS4hotline@cityofnitro.org, or complete and return the form below to Nitro City Hall at 2009 20th ST. **This is only for Nitro, WV residents in city limits.* Also, If you are on a state road, please call 1-833-WVROADS (1-833-987-6237) to file a complaint for an issue with a state road or state road drain.

Contact: _____

Location: _____

Issue: _____